



March 18, 2020

Dear Valued Customers:

With the recent events that are occurring with the COVID-19 virus we wanted to keep you informed on our current policy for The Painters Inc and Precision Wood Finish. We have only our customers and employees best interest going forward. There are many projects that have a sensitive completion date. We will do our best to meet your deadlines.

We are committed to both the safety and concerns for you and our employees and don't want to put anyone in a situation they are not comfortable. We will continue to work on current projects as long as you are fine with us being in your homes or job sites. If for any reason you want to postpone your project or delay it into April or May, we would be willing to accommodate you. If you are eligible for the March 10% promotion, we would honor that discount for a later date.

We are asking all of our employees if they suspect they may have been exposed to anyone with the virus or have any symptoms not to come to work and to place themselves into self-quarantine for 14 days. In turn we are asking our customers to also communicate with us if you also are experiencing any symptoms or have been in contact with anyone who has had the virus. We obviously would want to delay your project.

We want to use common sense, if you want us to complete your project as scheduled, we will do everything possible to see that it is met. Thank you for your cooperation so let's work together and we will get through this situation in the best way possible.

Sincerely,

A handwritten signature in black ink that reads 'Donald C. Klym'.

Donald C. Klym  
President

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